Sample Home Information Pack

Generating Packs at the touch of a button

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For over 25 years, Quest Associates has led the way in developing technology to streamline UK property transactions, mortgage valuations and most recently Home Information Pack development.

Quest delivers tried and tested IT tools that enable you to stay ahead of the competition by providing significant time, cost and resource savings with simple, easy to use technologies.

Home Information Packs

Quest Associates’ technology is involved in all the key areas of Home Information Pack production:

1. Vendor instructs Estate Agent
2. Estate Agent instructs Pack Provider
3. Pack Provider instructs Search Provider and Inspectors
4. Search Provider sends results to Pack Provider
5. Home Inspector lodges report with Certification Scheme
6. Certification Scheme lodges report with Central Register
7. Pack Provider retrieves report from Register
8. Pack Provider compiles HIP
9. HIP sent to Estate Agent and Vendor
10. Purchaser requests HIP from Agent
End-to-End Technology Solutions

A broad range of tried and tested systems are available from Quest that help property and mortgage professionals streamline their workload, increase speed of service and significantly reduce costs. The product suite includes:

**TradePack**

TradePack is a secure online case management solution that enables property professionals to create Home Information Packs for consumers, with ease. The white-labelled software, which enables users to fully add corporate branding to the website and finished reports, automates the entire instruction, progress-chasing, reporting and delivery process of HIPs. This includes all mandatory elements, from the Land Registry searches and water searches through to the Energy Performance Certificate.

**Q-Comps**

This online service offers immediate access to Land Registry data in order to view property price comparables for use in mortgage survey and valuations. The data can then be added to an individual case record alongside a valuation report or used with an AVM.

**Q-Mobile EPC**

A revolutionary system that enables Surveyors, Domestic Energy Assessors and Home Inspectors to complete full valuation and EPCs quickly and securely on the move, via a wide range of WAP-enabled phones and mobile devices.

**AreaView**

The AreaView report provides essential local neighbourhood information including crime rates, school performance, housing information and local amenities. When looking to move property, it is vital for homeowners to understand the details of the area that their potential home is in. This report means homeowners can benefit from finding out about an area before they move, ensuring a better understanding of the local environment.

**Homecheck Flood**

The property specific Homecheck Professional Flood Report features clear assessment and detailed flood risk information from leading data providers as well as providing a valuable insurability rating and information on past insurance claims. The Homecheck Professional Flood Report includes exclusive, ground breaking data on surface water (pluvial) flooding, which according to the Pitt Review was responsible for over 50% of the 2007 floods.

**Envirosearch**

The longest-established residential environmental report including expert rigorous assessment from a Chartered Environmental Surveyor. Envirosearch provides essential site history and environmental information to homebuyers and vendors covering a variety of risk factors such as contamination and basic flood risk assessment. Envirosearch is the comprehensive environmental report.
Technology that Simplifies HIP Production

Quest offers tailored, technically advanced, software solutions to meet individual needs and simplify the HIP production process. Using proven technologies, Quest makes it easy to access, develop, collate and share the contents of the HIP, EPC and HCR quickly, and in a secure, electronic environment.

- Flexible document management system that creates professional packs with ease
- Compiled pack presented as a PDF, professional printed booklet (next-day delivery option available) or to view securely online
- Option of incorporating your bespoke branding
- Flexible finance options including a deferred finance facility and an online debit and credit card payment system
- Professional Indemnity cover for up to £2m as a pack provider
- SMS and email updates sent direct to your clients advising them on the progress of the packs development
- Automatic property look-up feed for increased efficiency
- HIP Code compliant
- Complementary reports that add value to your HIP. AreaView, developed by Landmark, has been designed to be included into the pack and pulls together a comprehensive range of neighbourhood and amenity information to produce a valuable insight into the local area.

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Official copy of the individual register
(for registered properties only)
Official copy of the title plan

(for registered properties only)
Local Authority and local land charges
Drainage and water enquiries
Other search reports for the property