

News Alert  
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## **Customer satisfaction survey reports 'Top Marks' for Quest**

Quest, the major IT infrastructure supplier in the survey and mortgage valuation market, is pleased to announce the findings from its recent quarterly customer satisfaction survey, which show the overall customer satisfaction score\* has increased from 86% in September 2009 to 94% in December 2009.

James Sherwood-Rogers, managing director, Quest said, "It is real testament to the commitment and first-class customer service our team provides across our range of valuation, anti-fraud, HIP and energy reporting tools. This satisfaction survey was sent only a short time after Quest relocated offices, which reflects the seamless integration and minimal disruption to the service we provide to our clients."

For further information, please telephone 0844 844 9969 or visit [www.questuk.com](http://www.questuk.com).

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### **Notes to Editors:**

\* Customers who scored Quest either Very Satisfied or Satisfied.  
High resolution images of James Sherwood-Rogers are available on request.

### **About Quest:**

Established in 1982, Quest, which is part of Landmark Information Group, is the market leading provider of survey and mortgage valuation software in the UK. Quest has also developed Q-Guard, a fraud detection and prevention tool that supports the industry in combating mortgage fraud.

In addition, Quest also specialises in delivering software applications that allow users to access, develop, collate and share the contents of HIPs, Home Reports, the Energy Performance Certificate and Home Condition Report in a secure electronic environment.

Its technology is integrated with a majority of the DEA accreditation schemes and Scottish Protocols, including RICS and BRE, providing access to the largest resource of assessors for an efficient turnaround.

The company is a founder-member of the Association of HIP Providers.

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